

**City of Darwin Cruises Pty Ltd
ABN 93606132450**

**2020 Covid-19 and Flu
Management Plan**

Updated: 28 May 2020

Introduction

City of Darwin Cruises (CDC) provides relaxing catamaran sailing experiences for Sunset, Daytime on Darwin Harbour.

We are an outdoor business and we operate 2 open air catamarans, approx. 12m X 7 m wide.

During the dry season a large proportion of our main business is private charters. These private charters are generally for family, friend groups, workplace groups, convention participants and the cruise ship market. Our shared cruise clients consist of tourists, locals, schools, convention participants and the cruise ship market are provided information about Top End history, environment and culture.

The evidence suggests the risk of transmitting COVID-19 is lower when people participate in outdoor activities and maintain physical distancing. This is the reason why Northern Territory Government have created the roadmap to the new normal in incremental Stages. Our plan incorporates this advice.

Some of our cruises will be for smaller groups where numbers are joined for a cruise. During Stage 2 our staff will endeavour to maintain 1.5m distance between groups on board. Customers will be directed to their seats with the help of crew. We have developed a CDC 2020 Covid-19 and flu Risk Management Plan. This is on our web site and all customers will be sent a link once they book a cruise or charter. Other interested people can see the measures that we are undertaking.

NT Government relevant advice

Our plan incorporates the advice provided by the NT Government and WHO.

- Fines can be issued by Police or Environmental Health Officers for failing to abide by the Chief Health Officer Directions issued under section 56 of the Public and Environmental Health Act 2011.
- The evidence suggests the risk of transmitting COVID-19 is lower when people participate in outdoor activities and maintain physical distancing. This is the reason why Northern Territory Government have created the roadmap to the new normal in incremental Stages.
- All businesses including markets will need to apply physical distancing and hygiene principles. People attending these markets will need to do the same.
- You have a personal responsibility to yourself, your family and friends and the community to follow the physical distancing principles. Ensure you:
 - Maintain a minimum space of 1.5 metres between you and other people that aren't from your household
 - Reduce the size of gatherings
 - If you need to be facing another person (not from your household) and closer than 1.5 metres apart minimise contact to less than 15 minutes.

Some of our cruises will be for smaller groups where numbers are joined for a cruise. During Stage 2 our staff will endeavour to maintain 1.5m distance between groups on board. Customers will be directed to their seats with the help of crew. We have developed a CDC 2020 Covid and flu Risk Management Plan. This is on our web site and all customers will be sent a link once they book a cruise or charter. Other interested people can see the measures that we are undertaking.

1. Management of workplace physical distancing measures for vessels Cherry Pie and Kuru

- Our catamarans are open air with only a roof providing shade.
- We will reduce cruises to the recommended 2 hours.
- The skipper in the safety brief (and staff during the cruise) will promote to customers, recommended social distancing between groups, recommended hand and sneeze/ cough hygiene as well as advise where hand sanitisers are located on the vessel for all staff and customers.
- The skipper will advise in the safety brief that staff will show customers where they can sit to maintain the minimum distance recommended between small groups or bubbles of people on board.
- Customers will be reminded that if they need to be facing another person (not from the same household) and closer than 1.5 metres apart, minimise contact to less than 15 minutes.
- Shared sunset cruise where there are a mix of different small groups or bubbles, we would continually check customers and advise on recommended social distancing.
- Private charters that consist of family, workplace and friend groups (bubbles) will also be advised about the importance of social distancing. These groups or bubbles usually associate together most of the time so we see these being a reduced risk group.

2. General Hygiene measures

- If the skipper has reason to think that a customer has a temperature, fever, cough and difficulty breathing or shows outward signs of illness, then he will advise that person they will be unable to board the vessel.
- Customers will be advised that they should walk to the vessel practicing social distancing measures as recommended, 1.5 m between people groups.
- Hand sanitiser is provided for customers as they board the vessel.
- If we provide nibbles for customers, we will have serving tongs and plates for each group so they can serve themselves. Hand sanitiser is provided so that hands can be washed prior to picking up the serving tongs.
- Hand sanitiser is on the boat at a couple of locations
- The skipper in the safety brief (as well as staff during the cruise) will promote to customers, recommended social distancing between groups or bubbles, recommended hand and sneeze/ cough hygiene as well as advise where hand sanitisers are located on the vessel for all staff and customers.
- The skipper will advise in the safety brief that staff will advise and show customers where they can sit to maintain the minimum distance recommended between small groups of people on board.

- Customers will often be reminded that if they need to be facing another person (not from the same household) and closer than 1.5 metres apart, minimise contact to less than 15 minutes.

3. Crew advice and hygiene measures for vessels

- Crew will be educated on the recommended practices and encouraged to read the provided material on our web site.
- Crew will be advised,
 - try to maintain social distancing from customer groups or bubbles
 - not come and help if they are sick
 - stay at home if they are sick
 - stop handshaking as a greeting
 - to promote good hand and sneeze/ cough hygiene and provide hand sanitisers for all staff
- Vessels will be cleaned, and high touch surfaces disinfected regularly
- If there is food preparation the strictest hygiene among food preparation will be promoted.
- Frequently touched surfaces and objects will be cleaned prior to the vessel being used. (e.g.: tables, countertops, light switches, doorknobs, and cabinet handles) using a regular household detergent/bleach and water.

4. What is the notification process from the Public Health Unit in relation to tourism and hospitality operators that may host a confirmed case in their establishment?

- If a business is found to have hosted a confirmed case in their establishment such that public health measures are required, the Public Health unit will:
 - Liaise directly with the business;
 - Handle all clinical requirements for your staff and/or customers (if necessary)
 - Provide information for staff and management including cleaning and how to manage the issue ongoing;
 - Ordinarily businesses will not be named in the media unless it is in the public's best interest to track people down.

5. Our vessels, Cherry Pie, Kuru

- Customers will be asked to provide a list of all persons booked for the cruise. This enables accurate follow up details should this ever be required.
- We will recommend the social distancing of 1.5 m between different groups or bubbles. This may mean our capacity for each cruise may be different.

Crew Hygiene advice

Reasons for maintaining social distancing

Maintain at least 1 metre (3 feet) distance between yourself and anyone who is coughing or sneezing.

Why? When someone coughs or sneezes, they spray small liquid droplets from their nose or mouth which may contain a virus. If you are too close, you can breathe in the droplets, including the COVID-19 virus if the person coughing has the disease.

Avoid touching eyes, nose and mouth

While it may seem a hard habit to break, it is important to make every initiative to avoid touching your eyes, nose and mouth.

Why? Hands touch many surfaces and can pick up viruses. Once contaminated, hands can transfer the virus to your eyes, nose or mouth. From there, the virus can enter your body and can make you sick.

Practice respiratory hygiene

Make sure you, and the people around you, follow good respiratory hygiene. This means covering your mouth and nose with your bent elbow or tissue when you cough or sneeze. Then safely dispose of the used tissue immediately.

Why? Droplets can spread viruses. By following good respiratory hygiene, you protect the people around you from viruses such as cold, flu and COVID-19.

If you have a fever, cough and difficulty breathing, seek medical care early

Stay home if you feel unwell. If you have a fever, cough and difficulty breathing, seek medical attention and call in advance. Follow the directions of your local health authority.

Why? National and local authorities will have the most up to date information on the situation in your area. Calling in advance will allow your health care provider to quickly direct you to the right health facility. This will also protect you and help prevent the spread of viruses and other infections.

CDC Sticker and Commitment Certificate



Statement of Commitment

CITY OF DARWIN CRUISES
MARINA BOULEVARD CULLEN BAY MARINA 0800

This business has submitted a COVID-19 Safety Plan
and has committed to adhere to:

- ✓ physical distancing measures
- ✓ health and hygiene principles

Reference Number
COVID19-CHK-1219

For more information
coronavirus.nt.gov.au  SecureNT



Protect others from getting sick

When coughing and sneezing
cover mouth and nose with
flexed elbow or tissue



Throw tissue into closed bin
immediately after use

Clean hands with alcohol-based
hand rub or soap and water
after coughing or sneezing and
when caring for the sick



Protect yourself and others from getting sick

Wash your hands

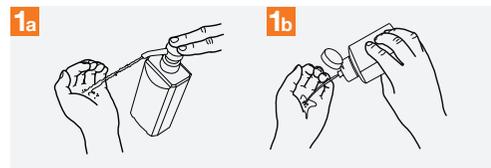
- after coughing or sneezing
- when caring for the sick
- before, during and after you prepare food
- before eating
- after toilet use
- when hands are visibly dirty
- after handling animals or animal waste



How to Handrub?

RUB HANDS FOR HAND HYGIENE! WASH HANDS WHEN VISIBLY SOILED

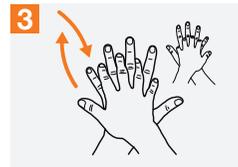
Duration of the entire procedure: 20-30 seconds



Apply a palmful of the product in a cupped hand, covering all surfaces;



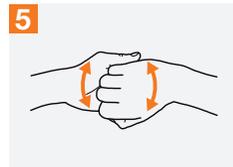
Rub hands palm to palm;



Right palm over left dorsum with interlaced fingers and vice versa;



Palm to palm with fingers interlaced;



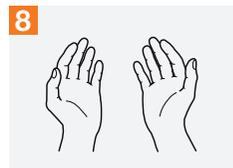
Backs of fingers to opposing palms with fingers interlocked;



Rotational rubbing of left thumb clasped in right palm and vice versa;



Rotational rubbing, backwards and forwards with clasped fingers of right hand in left palm and vice versa;



Once dry, your hands are safe.



World Health Organization

Patient Safety
A World Alliance for Safer Health Care

SAVE LIVES
Clean Your Hands

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How to Handwash?

WASH HANDS WHEN VISIBLY SOILED! OTHERWISE, USE HANDRUB

Duration of the entire procedure: 40-60 seconds



Wet hands with water;



Apply enough soap to cover all hand surfaces;



Rub hands palm to palm;



Right palm over left dorsum with interlaced fingers and vice versa;



Palm to palm with fingers interlaced;



Backs of fingers to opposing palms with fingers interlocked;



Rotational rubbing of left thumb clasped in right palm and vice versa;



Rotational rubbing, backwards and forwards with clasped fingers of right hand in left palm and vice versa;



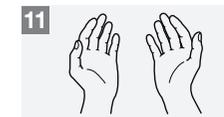
Rinse hands with water;



Dry hands thoroughly with a single use towel;



Use towel to turn off faucet;



Your hands are now safe.



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